

MODEL LOUNGE COCKTAIL SERVER



JOB OVERVIEW:

The Model Lounge Cocktail Server is responsible for ensuring excellent visitor service standards are met while staying in compliance and enforcing all applicable SNHD requirements. The ideal candidate has experience in a fast paced, high-energy environment and can demonstrate strong communicative skills. The Model Lounge Servers should have an extensive knowledge of upselling techniques and elevated customer service. Lounge Server are responsible for upholding to AREA15's highest standards at all times. This job description is a summary of duties however it is by no means an all-inclusive list. It is merely a broad guide to expected duties of the position.

JOB RESPONSIBILITIES AND DUTIES:

- Must have strong upselling techniques and abilities.
- Pose for pictures modelling uniform or designated (logo) apparel, for promotional activities.
- Participate and appear in marketing, publicity, or media materials modelling apparel and promoting venue.
Participate and dress up in costumes for events, movie showings, and/or themed parties.
- Must possess strong knowledge of spirits, wine, champagne, beer, and mixed cocktails.
- Consistently delivers exceptional service to every visitor while interacting in a professional manner maintaining dialogue with all visitors while upholding a warm, positive, and friendly persona always.
- Set up assigned section and venue for full operation, ensure all supplies, product, and tools are fully ready for operations.
- Must have flexibility which may include nights, weekends, holidays, and overtime as needed.
- Mixing and serving beverages to visitors adhering to the department policies and procedures.
- Must handle credit card transactions at the point of sales system accurately and in a timely manner.
- Maintain a clean and hygienic workstation in accordance with *SNHD* standards.
- Provide an accurate inventory count of product prior and at the end of every shift.

MODEL LOUNGE COCKTAIL SERVER



CONT. JOB RESPONSIBILITIES AND DUTIES

- Follow instructions and work within a team environment.
- Always communicate effectively with all levels of employees and visitors. Ability to work as a team, stay organized, handle various projects at one time, follow up and make the best judgement call possible when needed. Contact a manager on duty for help.
- Initiates and maintain an upbeat environment on a consistent basis.
- Performs other job-related tasks also must complete other duties as deemed necessary by management.
- Must be self-motivated and willing to learn.
- Be a brand advocate by providing Guests with accurate information regarding our venues, menus, and pricing
- Monitor potentially intoxicated and/or disruptive guests and promptly bring to a manager's attention
- Respond to guest concerns/complaints and correct errors or resolve complaints with a positive attitude.
- Maintain a professional, neat, and well-groomed appearance adhering to Company standards at all times.
- Ability to maintain a high level of integrity.
- Ability to maintain composure and stay focused even during hectic work environments.
- Must present and maintain an attractive image to further the overall theme of the venue
- Must have good positive energy to make it through the day.



MODEL LOUNGE COCKTAIL SERVER



QUALIFICATIONS AND SKILLS:

- Applicants must be 21 years of age or over.
- Proof of eligibility to work in the United States.
- Requires a minimum of 1-2 years' experience in hospitality industry services within a high-volume beverage venue.
- Valid work cards (Health, Alcohol Awareness and Non-Gaming)
- Work in an environment that is subject to varying levels of noise, crowds, and smoke.
- Must be able to work in dark environment that features flashing lights
- Must be able to push and lift to 25lbs.
- Ability to work from a standing position for extended periods of time.
- Ability to perform reaching and stooping motions repeatedly
- Must have the ability to withstand high temperatures, heat, and sun exposure
- Previous cocktail server experience required; bottle service or restaurant preferred.



MODEL LOUNGE COCKTAIL SERVER



ABOUT AREA15

AREA15, located minutes from the Las Vegas Strip, is the world's first purpose-built experiential entertainment complex offering live events, immersive activations, monumental art installations, extraordinary design elements, unique retail, ground-breaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including [Dueling Axes](#), [Emporium](#), [Lost Spirits Distillery](#), Oddwood Bar, Wink World, The Beast, a culinary experience by Todd English, and anchor experience, Meow Wolf's Omega Mart, AREA15's is an ever-changing art, retail and entertainment destination attracting locals and tourists of all ages.

For more information visit www.AREA15.com and follow on Instagram and Twitter: @AREA15Official; Facebook: [AREA15LasVegas](#) and YouTube: [AREA15](#).

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.

TO APPLY, PLEASE FILL OUT OUR [EMPLOYMENT APPLICATION FORM](#) AND ENTER "MODEL LOUNGE COCKTAIL SERVER" AS THE POSITION YOU ARE APPLYING FOR.

