

JOB OVERVIEW:

AREA15 is hiring a IT Engineer to join our team at our Las Vegas location. If you're hard-working and dedicated, AREA15 is a perfect place to grow your career. This is not your average IT gig, we are building amazing experiences at AREA15 and it takes someone who thrives in a fast paced startup environment and doesn't mind being on call to support both our office and venue. Your primary responsibilities will be supporting the AREA15 office and venue during operating hours.

RESPONSIBILITIES AND DUTIES:

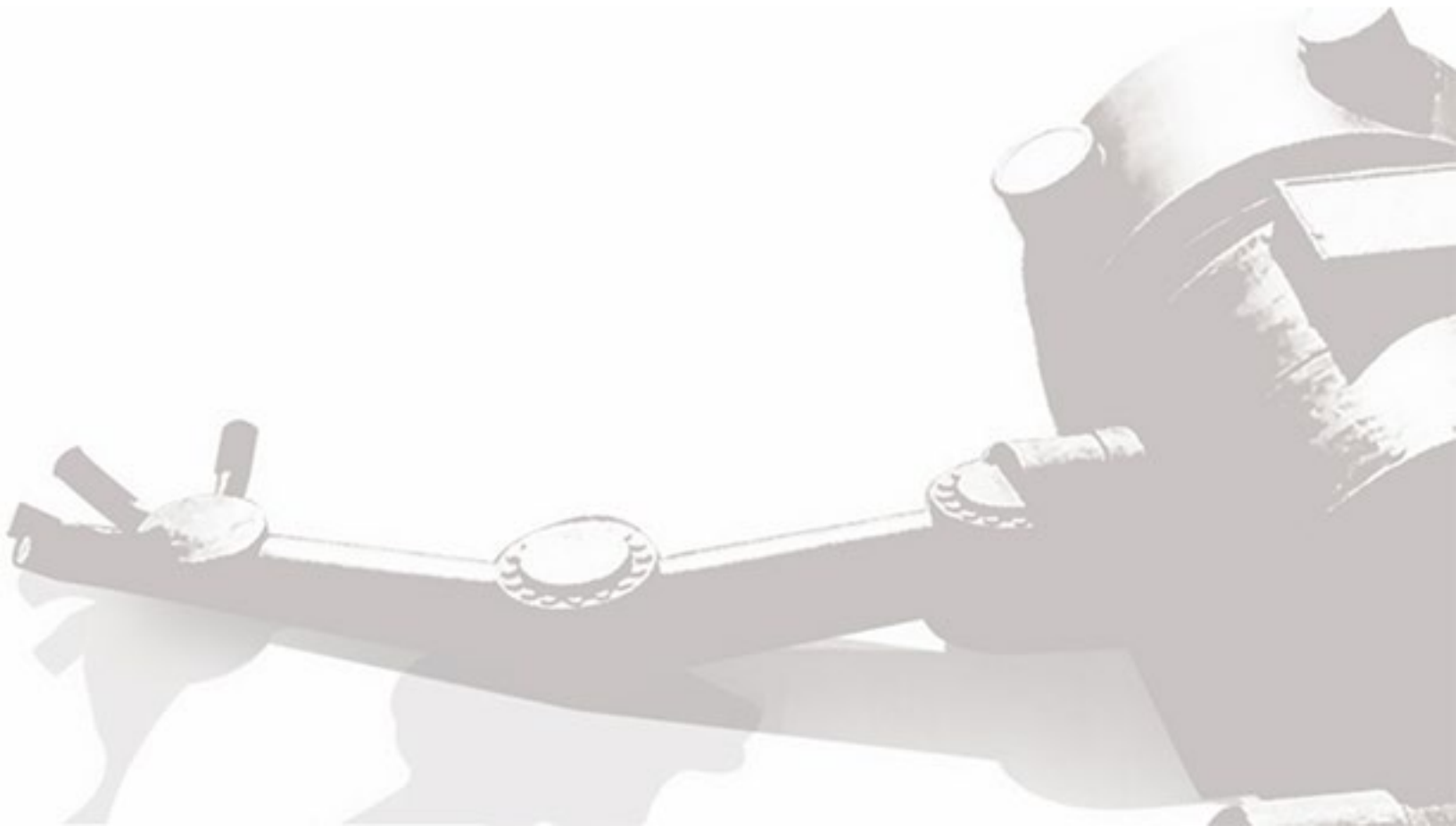
- Support office users across Mac, PC, network, printing, Office365, and many SaaS platforms
- Setup new users – both Mac and PC, with all required access and software for their position. This will include IT onboarding on their start date.
- Schedule will be split among IT Engineers, but this usually means 1 primary IT person at the venue during open hours – Support and troubleshoot technical and functional issues with the POS (Square POS, Square for Restaurants, and Square for Retail), Ticketing (Ticketure and internally developed App, Website, and Kiosks), and all other internal systems as well as support to setup necessary tech equipment for events.
- Support VR equipment in-venue and ensure proper par levels of equipment is in inventory for backup.
- Interface with our IT Service Providers to ensure 100% availability of our network and systems, both in the offices and venue
- Daily Technical checklist to ensure all systems are operating as expected.
- Asset tag and maintain accurate location of all equipment leveraging internal asset management platform.
- Actively work on IT projects and support tickets. Testing of internal systems and custom built experiences



QUALIFICATIONS

- Bachelor's degree in Computer Science, Information Technology, System Administration, or a closely related field.
- 3-5 years of system administration and IT support in a fast-paced environment
- Square POS experience
- VR hardware support experience
- Familiarity with Ticketing platforms
- Extensive experience supporting end users
- Strong knowledge of systems and networking software, hardware, and networking protocols
- Relevant certifications are preferred – Office365, networking, cyber-security, etc.
- Eagerness and ability to quickly research and pick up new technologies

This is a salaried position and will require night and weekend work hours.



IT ENGINEER



ABOUT AREA15

AREA15, located minutes from the Las Vegas Strip, is the world's first purpose-built experiential entertainment district offering live events, immersive activations, monumental art installations, extraordinary design elements, unique retail, ground-breaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including [Dueling Axes](#), [Emporium Arcade Bar](#), [Lost Spirits Distillery](#), [Oddwood Bar](#), “[Wink World: Portals Into The Infinite](#),” [Museum Fiasco](#), [Rocket Fizz](#), [Five Iron Golf](#), [The Beast by Todd English](#), [OZ Experience](#) and anchor experience, [Meow Wolf's Omega Mart](#), AREA15 is an ever-changing art, retail and entertainment district attracting locals and tourists of all ages.

For more information visit www.AREA15.com and follow on Instagram and Twitter: @AREA15Official; Facebook: [AREA15LasVegas](#) and YouTube: [AREA15](#).

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.

TO APPLY, PLEASE FILL OUT OUR [EMPLOYMENT APPLICATION FORM](#) AND ENTER “IT ENGINEER” AS THE POSITION YOU ARE APPLYING FOR.

