

# ***ACTIVATIONS AGENT***



## ***JOB OVERVIEW:***

AREA15 is seeking outgoing, approachable, charismatic and engaging individuals to join our Activations Team. The Activations Agent role is designed to assist guests with their ticket purchasing needs and to help guests with their arrival to various activations. Agents will be highly visible and are strategically placed throughout the facility to optimize the ease of sales to guests. They are responsible for greeting visitors and providing exemplary customer service.

## ***RESPONSIBILITIES AND DUTIES:***

- Assist guests with ticket purchases for AREA15 Activations and Events.
- Answer guests' questions regarding AREA15 Activations and Events.
- Assist guests with concerns regarding tickets including potential re-bookings for cancelled or delayed events and activations.
- Verifying guests meet the requirements of the various AREA15 offerings including height, weight, and age requirements and restrictions.
- Greet guests arriving to AREA15 Events and assisting in checking and redeeming tickets.
- Work with Security to provide safe, smooth, and quick entry into events.
- Meet sales goals by encouraging guests to experience more than one activation or event offering.
- Maintain sales and ticket scanning equipment, preventing unnecessary damage or loss of devices.

# ***ACTIVATIONS AGENT***



## ***QUALIFICATIONS & SKILLS***

- Must be at least 18 years of age.
- Must be able to work in dark environment that features flashing lights.
- Must be able to work in loud, crowded settings.
- Must be able to work in various weather conditions including but not limited to extreme heat and cold, high winds, and rain.
- The ability to occasionally lift up to 75 pounds, unassisted
- Ability to stand and walk for majority of shift
- Ability to work varied shifts including weekends, nights and holidays.
- Customer Service experience preferred
- Previous ticketing experience preferred
- Multilingual preferred



# ***ACTIVATIONS AGENT***



## ***ABOUT AREA15***

AREA15, located minutes from the Las Vegas Strip, is the world's first purpose-built experiential entertainment complex offering live events, immersive activations, monumental art installations, extraordinary design elements, unique retail, ground-breaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including [Dueling Axes](#), [Emporium](#), [Lost Spirits Distillery](#), Oddwood Bar, Wink World, The Beast, a culinary experience by Todd English, and anchor experience, Meow Wolf's Omega Mart, AREA15's is an ever-changing art, retail and entertainment destination attracting locals and tourists of all ages.

For more information visit [www.AREA15.com](http://www.AREA15.com) and follow on Instagram and Twitter: @AREA15Official; Facebook: [AREA15LasVegas](#) and YouTube: [AREA15](#).

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.

**TO APPLY, PLEASE FILL OUT OUR [EMPLOYMENT APPLICATION FORM](#) AND ENTER "ACTIVATIONS AGENT" AS THE POSITION YOU ARE APPLYING FOR.**

