

DIRECTOR OF SECURITY



JOB OVERVIEW

AREA15 is seeking a highly qualified and seasoned Director of Security to be locally based in Las Vegas. The Director of Security will be responsible for overseeing all aspects of security for the overall complex. This person will ensure a safe and secure environment for visitors, employees and vendors of AREA15 by establishing, monitoring and enforcing safety and security policies, plans and procedures in a manner which promotes excellent visitor experience, encourages repeat business and protects brand assets and property assets at all times.

The ideal candidate is expected to have proven track record coordinating the various facets of security in a day-to-day retail environment and special event, nightclub, stadium or arena-style venue, having supervised security guard forces for front-of-house admissions operations and for mid-to-large scale special events (i.e. festivals and concerts).

RESPONSIBILITIES AND DUTIES

- Coordinate with the greater AREA15 team to lead the process of creating the overall security program for the property and event businesses, seeking executive approval for that plan and executing that plan at Grand Opening and beyond. This will include, but is not limited to, infrastructure (CCTV, access controls, etc.), contracted labor, equipment, incident reporting.
- Partner with the greater AREA15 team to oversee the development of security systems for the protection of facilities, personnel, data and property assets. Using a combination of management skills and specific security system knowledge, coordinate the various facets of security for front-of-house operations and on-site events.
- Facilitate efficient communication, collaboration and coordination within the Overall Team (Retail, Property and Events) to ensure compliance with company policies, and to help in the recognition of any potential opportunities, risks or complications that may arise.
- Hire, train and manages permanent and temporary security staff members and services. This may also include supervising the work of other temporary employees including, but not limited to, parking attendants, electricians, maintenance staff and others.
- Sets daily and weekly work schedules for the security staff.
- Stays knowledgeable with any current advances or changes in equipment, technology and methodology that could improve existing policies and procedures.
- Create incident reporting and tracking system and protocols ensures that all incident reports are recorded, thoroughly investigated and completed in a timely manner and reported according to risk management requirements.
- Create and implement emergency response documents, protocols and systems for dealing with all possible emergency situations, including medical emergencies, fires, blackouts, earthquakes, bomb threats and evacuation.

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RESPONSIBILITIES AND DUTIES (CONTINUED)

- Responsible for the monitoring and enforcement of tenant employee rules and regulations including parking, trash management, building access, roof access, deliveries and more.
- Assist in the development and publication of a standard procedure for event security staff.
- Develops and facilitates the procedures to ensure compliance to liquor licensing requirements for the overall facility and between tenants.
- Plays key role in the development of a Harm Reduction Training program and implements training schedules for staff.
- Maintains and enforces policies and procedures to protect the company assets as well as guest (both internal and external) safety while ensuring key control policies are followed.
- Maintains an operating liaison with all regulatory departments for Clark County and the City of Las Vegas including maintaining strong relationship with police, fire and other officials.
- Ensure the maintenance of all security equipment.
- Provides testimony in court when required.
- Adheres to all department and company policies and procedures.

QUALIFICATIONS & SKILLS REQUIRED

- Minimum seven (7) years security experience with exposure to property, retail, entertainment and large-scale event venues management. Law enforcement or military experience a plus.
- Current registration card providing authorization to work as a security guard
- Professional certification through Security Industry Association, ASIS or other similar organization a plus
- Must possess such traits such as flexibility, assertiveness, approachability and foresight and have an attention to detail
- Exceptional customer service and strong verbal skills
- Exceptional leadership, management and problem-solving skills. Must be able to handle stressful situations and to effectively delegate tasks to team members
- Strong management & organizational skills when creating work schedules and payroll for staff members
- Stamina and physical capability to spend long hours standing and should have the ability to physically remove guests in violation of venue rules from the property
- Experience in security plan development and implementation
- Experience with alcohol licensing requirements in Nevada
- Must be able to obtain and possess an Alcohol Awareness Card (AES), First Aid & CPR certifications, and have a current and valid Nevada Driver's License
- Must pass all required criteria and be willing to be named on the alcohol license for the property

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QUALIFICATIONS & SKILLS REQUIRED (CONTINUED)

- Must be able to work any day of the week and any shift
- Must possess excellent oral and written communication skills including technology applications
- Prior experience in a position with direct guest contact preferred, in entertainment/events highly preferred
- Experience as a dynamic and energetic leader, while fostering teamwork, employee morale, motivation and open communication
- Established as highly credible leader with highest levels of integrity, and always acts in the best interests of the property and the company

PHYSICAL, MENTAL AND ENVIRONMENTAL DEMANDS

- Must be able to work and stand inside and outside, sometimes in heat in excess of 115 degrees, or cold as low as 10 degrees
- Must be able to physically restrain individuals when a condition of arrest exists
- Must be able to respond calmly in crisis and stressful situations, and be able to make rational resolutions when handling guest and employee issues
- Must be able to work independently
- Must be able to stoop, bend, jump, twist, crouch, grip, carry heavy loads and maneuver quickly on level surfaces, as well as, up and down stairs
- Must be able to lift and carry up to 60 pounds and push or pull up to 150 pounds
- Must be able to see, and also remember the specific details of incidents and persons and give court testimony when necessary and write detailed reports
- Must be able to tolerate areas containing second-hand smoke, high noise levels, bright lights and dust
- Must be able to pass the physical and written testing of the Western Division Security Academy (or similar) including categories of Controlled Force, Defensive Tactics, Legal Issues, Handcuffing, Tactical Communications, Use of Force, Report Writing, Searching Subjects, Emergency Response, Ethics, and Expandable Baton.
- The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification and are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified

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ABOUT AREA15:

AREA15, located minutes from the Las Vegas Strip, is the world's first purpose-built experiential entertainment complex offering live events, immersive activations, monumental art installations, extraordinary design elements, unique retail, ground-breaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including [Emporium](#), Oddwood, [Dueling Axes](#), a culinary experience by Todd English and its anchor experience, [Meow Wolf Las Vegas](#). AREA15's ever-changing art, retail and entertainment attractions will draw locals and tourists of all ages when it opens in summer 2020.

For more information visit www.AREA15.com and follow on Instagram and Twitter: @AREA15Official; Facebook: [AREA15LasVegas](#) and YouTube: [AREA15](#).

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.

TO APPLY, SEND COVER LETTER, RESUME AND SALARY REQUIREMENTS TO CAREERS@AREA15.COM WITH "Director of Security" IN THE SUBJECT LINE

