SYSTEM ADMINISTRATOR & IT SPECIALIST

JOB OVERVIEW

AREA15 is looking to hire a System Administrator/IT Specialist to join our team at our Las Vegas location. If you're hard-working and dedicated, AREA15 is a perfect place to grow your career. This is not your average IT gig, we are building amazing experiences at AREA15 and it takes a Sys Admin/IT Specialist who thrives in a fast paced startup environment and doesn't mind being on call to support both our office and venue.

Your goal will be to ensure that our technology infrastructure, activations, networks, and crazy fun experiential tech at our AREA15 venue runs smoothly and efficiently.

RESPONSIBILITIES FOR SYSTEM ADMINISTRATOR & IT SPECIALIST

- Be the primary onsite resource to troubleshoot any IT related problems – working directly with employees, management, and vendors
- Interface with our IT Service Providers to ensure 100% availability of our network and systems, both in our offices and venue
- Troubleshoot hardware and software errors by running diagnostics, documenting problems and resolutions, prioritizing problems, submitting and tracking the resolution of issues with our partner providers, and assessing impact of issues
- Provide documentation and technical specifications to CTO and partners for planning and implementing new or upgrades of IT infrastructure
- Lead desktop and helpdesk support efforts, making sure all desktop applications, workstations, and related equipment problems are resolved in a timely manner with limited disruptions
- Maintain and troubleshoot AR and VR systems
- Work with Developers of our AR, Mobile, Web, Data, and Middleware platforms and be comfortable with Apple and Android App store deployments as well as cloud environments.
- Work with AREA15 users to demonstrate, train, and support the continued adoption of Office 365 apps as well as many varied cloud platforms.

QUALIFICATIONS FOR SYSTEM ADMINISTRATOR & IT SPECIALIST

- Bachelor's degree in Computer Science, Information Technology, System Administration, or a closely related field,
- 3-5 years of system administration and IT support in a fast-paced environment
- Working knowledge of AWS, Apple and Android deployments
- Extensive experience supporting end users
- Strong knowledge of systems and networking software, hardware, and networking protocols
- Experience with scripting and automation tools
- A proven track record of developing and implementing IT strategy and plans
- Eagerness and ability to quickly research and pick up new technologies

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ABOUT AREA15

AREA15, located minutes from the Las Vegas Strip, is the world's first purpose-built experiential entertainment complex offering live events, immersive activations, monumental art installations, extraordinary design elements, unique retail, ground-breaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including Emporium, Oddwood, Dueling Axes, Lost Spirits Distillery, a culinary experience by Todd English and its anchor experience, Meow Wolf Las Vegas. AREA15's ever-changing art, retail and entertainment attractions will draw locals and tourists of all ages when it opens in September 2020.

For more information visit www.AREA15.com and follow on Instagram and Twitter: @AREA15Official; Facebook: AREA15LasVegas and YouTube: AREA15.

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.

SALARY

Commensurate with experience. Personal factors such as your demonstrated hard and soft skills, level of education, history in the sector or industry, and relevant work experience will all be evaluated.

TO APPLY, PLEASE FILL OUT OUR EMPLOYMENT APPLICATION FORM AND ENTER "SYSTEM ADMINISTRATOR/IT SPECIALIST" AS THE POSITION YOU ARE APPLYING FOR.