SECURITY MANAGER – AREA15 LAS VEGAS

JOB OVERVIEW:

AREA15 is seeking a highly qualified and seasoned Security Manager to be locally based in Las Vegas. The Security Manager will be responsible for overseeing all aspects of security for the retail and entertainment complex. This person will ensure a safe and secure environment for visitors, employees and vendors of AREA15 by establishing, monitoring and enforcing safety and security policies, plans and procedures in a manner which promotes an excellent visitor experience, encourages repeat business and protects brand and property assets at all times.

The ideal candidate is expected to have proven track record coordinating the various facets of security in a day-to-day retail environment, as well as special event, nightclub, stadium or arena-style venues, having supervised security guard forces for front-of-house admissions operations and for mid- to large-scale special events (i.e. festivals and concerts).

RESPONSIBILITIES AND DUTIES:

• Coordinate with the greater AREA15 team to lead the process of creating the overall security program for the property and event businesses, seeking executive approval for that plan and executing that plan at Grand Opening and beyond. This will include but is not limited to infrastructure (CCTV, access controls, etc.), contracted labor, equipment, incident reporting
• Partner with Event Operations Manager and Property Operations Team to oversee the development of security systems for the protection of facilities, personnel, data and assets at AREA15. Using a combination of management skills and specific security system knowledge, coordinate the various facets of security for front-of-house operations and on-site events
• Facilitate efficient communication, collaboration and coordination with the Events Team and Property Operations Team to ensure compliance with company policies and to help in the recognition of any potential opportunities, risks or complications that may arise
• Hire, train and manages permanent and temporary security staff members and services. This may also include supervising the work of other temporary employees, including but not limited to, parking attendants, electricians, maintenance staff and others
• Sets daily and weekly work schedules for the security staff
• Stays knowledgeable with any current advances or changes in equipment, technology and methodology that could improve existing policies and procedures.
RESPONSIBILITIES AND DUTIES (CONTINUED):

• Create incident reporting, tracking system and protocols ensuring all incident reports are recorded, thoroughly investigated, completed in a timely manner and reported according to risk management requirements
• Create and implement emergency response documents, protocols and systems for dealing with all possible emergency situations, including medical emergencies, fires, blackouts, earthquakes, bomb threats and evacuation
• Responsible for the monitoring and enforcement of tenant employee rules and regulations, including parking, trash management, building access, roof access, deliveries and more
• Assist in the development and publication of a standard procedure for event security staff
• Facilitates the procedures to ensure compliance of liquor licensing requirements for the overall facility and between tenants
• Plays key role in the development of a Harm Reduction Training program and implements training schedules for staff
• Maintains and enforces policies and procedures to protect the company assets, as well as guest (both internal and external) safety while ensuring key control policies are followed
• Maintains an operating liaison with all regulatory departments for Clark County and the City of Las Vegas including maintaining strong relationships with police, fire and other officials
• Ensure the maintenance of all security equipment
• Provides testimony in court when required
• Adheres to all department/company policies and procedures

QUALIFICATIONS & SKILLS REQUIRED:

• Minimum seven (7) years security experience with exposure to property, retail, entertainment and large-scale event venues management with plus to have law enforcement or military experience
• Current registration card providing authorization to work as a security guard
• Professional certification through Security Industry Association, ASIS or other similar organization a plus
• Must possess such traits such as flexibility, assertiveness, approachability and foresight and have an attention to detail
• Exceptional customer service and strong verbal skills
• Exceptional leadership, management and problem-solving skills. Must be able to handle stressful situations and to effectively delegate tasks to team members
• Good management & organizational skills when creating work schedules and payroll for staff members
QUALIFICATIONS & SKILLS REQUIRED (CONTINUED):

• Stamina and physical capability to spend long hours standing and should have the ability to physically remove guests in violation of venue rules from the property
• Must have basic First Aid knowledge and CPR training
• Must have valid Driver’s license and authorization to work in the United States
• Willing to work in the evenings and weekends
• Experience in security plan development and implementation
• Experience with alcohol licensing requirements in Nevada
• Must possess good oral and written communication skills, along with a good working knowledge of basic computer programs
• Must be able to obtain and possess an Alcohol Awareness Card (AES), First Aid & CPR certifications, and have a current and valid Nevada Driver’s License.
• Must be able to work any day of the week and any shift
• Prior experience is a position with direct guest contact preferred, in entertainment/events highly preferred
• Experience as a dynamic and energetic leader, while fostering teamwork, employee morale, motivation and open communication
• Established as highly credible leader with highest levels of integrity, and always acts in the best interests of the property and the company

PHYSICAL, MENTAL & ENVIRONMENTAL DEMANDS:

• Must be able to work and stand inside and outside, sometimes in heat in excess of 115 degrees, or cold as low as 10 degrees
• Must be able to physically restrain individuals when a condition of arrest exists
• Must be able to respond calmly in crisis and stressful situations, and be able to make rational resolutions when handling guest and employee issues
• Must be able to work independently
• Must be able to stoop, bend, jump, twist, crouch, grip, carry heavy loads and maneuver quickly on level surfaces, as well as up and down stairs
• Must be able to lift and carry up to 60 pounds and push or pull up to 150 pounds
• Must be able to see, and also remember the specific details of incidents and persons. Must be able to give court testimony when necessary and write detailed reports
• Must be able to tolerate areas containing second-hand smoke, high noise levels, bright lights and dust
PHYSICAL, MENTAL & ENVIRONMENTAL DEMANDS (CONTINUED):

• Must pass the physical and written testing of the Western Division Security Academy (Controlled Force, Defensive Tactics, Legal Issues, Handcuffing, Tactical Communications, Use of Force, Report Writing, Searching Subjects, Emergency Response, Ethics, and Expandable Baton) within the first ninety days of employment or have had documented similar training elsewhere within the last two years
• Must recertify through the Western Division Security Academy between Years 2 and 3, and must pass all physical, mental, and environmental demands as required
• The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified

SALARY:

Commensurate with experience. Personal factors such as your demonstrated hard and soft skills, level of education, history in the sector or industry, and relevant work experience will all be evaluated

ABOUT AREA15:

AREA15, located minutes from the Las Vegas Strip, is the world’s first purpose-built retail and entertainment complex offering live events, immersive activations, monumental art installations, extraordinary design elements, groundbreaking technology, bars and eateries and much more. With a growing collection of dynamic destinations including Nomadic, Emporium, Oddwood, Dueling Axes and its anchor experience, Meow Wolf Las Vegas, AREA15’s ever-changing art, retail and entertainment attractions will draw locals and tourists of all ages when it opens in 2020. AREA15 represents a collaborative venture between real estate development firm Fisher Brothers and creative agency Beneville Studios, both of New York.

For more information visit www.AREA15.com and follow on Instagram and Twitter: @AREA15Official; Facebook: AREA15LasVegas and YouTube: AREA15. Hashtag: #SomethingIsComing.

TO APPLY, SEND COVER LETTER, RESUME AND SALARY REQUIREMENTS TO CAREERS@AREA15.COM WITH “SECURITY MANAGER” IN THE SUBJECT LINE

AREA15 is an equal opportunity employer and values diversity. We are committed to complying with all federal, state and local laws providing equal opportunities and all other employment laws and regulations.